

Amendments to the Claims

Please cancel claims 1-9 and 13-24.

Listing of Claims

This listing of claims will replace all prior versions and listings of claims in the application:

Claims 1-9. (Cancelled)

Claim 10. (Original) A method of designing an personal IVR service node comprising steps of:

- (a) defining a plurality of logical symbols as the personal IVR service node prompts;
- (b) defining at least one action associated with a logical symbol;
- (c) storing the plurality of logical symbols, and at least one action associated with each of the plurality of logical symbols;
- (d) receiving an input signal;
- (e) decoding the received input signal;
- (f) mapping the input signals into one of the plurality of logical symbols;
- (g) executing a set of computer instructions performing the action associated with a mapped logical symbol;
- (h) packetizing a recent transaction information in a plurality of digital packets using at least one voice coder;
- (i) dispatching the recent transaction packet data to an Internet protocol address in a random order; and
- (j) updating with an IVR server to record recent transaction.

Claim 11. (Original) The method of claim 10, wherein the step of receiving input signal comprises allowing a subscriber to regulate the personal IVR service node access according to preset privacy levels.

Claim 12. (Original) The method of claim 10, wherein the step of receiving input signal comprises authenticating a caller in the personal IVR service node.

Claims 13 -24 (Cancelled)